



Privacy Policy

TheraSPACE is committed to protecting your privacy. This Privacy Policy outlines our practices regarding the collection, use, and sharing of your personal information when you use our services, including our SMS services.

1. What Personal Information is Collected

When you visit our website, fill out a form, or interact with us via SMS, we may collect the following types of personal information:

- Contact Information: Name, email address, phone number, and mailing address.
- Service Information: Details about the services you request or require.
- Payment Information: Credit card number and billing address (if applicable).
- Communication Preferences: Your preferences regarding receiving communications.

2. How Personal Information is Used

We use your personal information for the following purposes:

- To Provide Services: To schedule appointments, respond to inquiries, and provide the services you request.
- To Communicate with You: To send you confirmations, reminders, and updates via SMS or email.
- To Improve Our Services: To understand how our services are used and to enhance customer experiences.
- For Marketing: To provide you with information and updates about our services, with your consent where required.

3. Who Personal Information is Shared With

We do not sell, rent, or lease your personal information. We may share your information only in the following circumstances:

- Service Providers: We may share your personal information with third-party vendors who assist us in providing services (e.g., payment processors, scheduling software) under strict confidentiality agreements.
- Legal Compliance: We may disclose your information to comply with legal obligations or in response to legal requests.

4. SMS Consent

By providing your mobile phone number and opting in to receive SMS communications from us, you consent to receive text messages regarding your appointments and other relevant information. SMS consent is not shared with third parties. You can unsubscribe from these messages at any time by replying "STOP" to any SMS you receive from us.

5. Accessing and Updating Your Information

You have the right to access, correct, or delete your personal information. If you would like to review or update your information, please contact us at 409-344-9089.

6. Security of Your Information

We implement reasonable security measures to protect your personal information from unauthorized access, disclosure, alteration, or destruction. However, no method of transmission over the internet or electronic storage is 100% secure.

7. Changes to This Privacy Policy

We may update this Privacy Policy from time to time to reflect changes in our practices or applicable laws. We will notify you of any significant changes by posting the new policy on our website and updating the effective date.

8. SMS Terms of Service

By opting into SMS from a web form or other medium, you are agreeing to receive SMS messages from Theraspace LLP. This includes SMS messages for customer care, account notifications. Message frequency varies. Message and data rates may apply. See privacy policy at <https://theraspacejlh.wixsite.com/website>. Message HELP for help. Reply STOP to any message to opt out

9. Contact Us

If you have any questions or concerns about this Privacy Policy or our data practices, please contact us at:

TheraSPACE
1409 S HWY 69 Nederland, TX 77627
409-344-9089

Theraspacejlh@outlook.com

This Privacy Policy is easily accessible and prominently included on all web forms where you are asked to provide personal information. You can also find a link to this Privacy Policy in the footer of every page on our website.

<https://theraspacejlh.wixsite.com/website>